



Fraudulent Phone Calls

Good Morning Peter

I am writing to you this morning to highlight a spate of fraudulent phone calls which lots of people in our region have received. I have seen quite a few comments on social media about this.

I am one of the people receiving this call too.

The call comes from different numbers, claiming to be calling from “Your mobile phone provider” and the caller is very quick to tell you that you have been assessed for a 25% discount on all of your calls, messages and mobile data.

The caller then asks if this is something which you would like to be credited today to allow you to receive the discount instantly.

The caller will then ask you for your email address which is associated with your account.

The caller then asks you to confirm your full name, address and postcode.

Some people have then had their call disconnected, whilst others have experienced requests to provide bank details as part of a new contract.

When I received the call last week, I may have upset my caller, as I kept repeating his requests back to him and giving him a carrot on a stick! After about 4 minutes, he shouted at me and told me that I was very annoying. At this point, I asked him if he wanted to buy windows and he hung up on me. However, throughout the call, he was very controlling and aggressive with me, telling me

that he may disconnect my phoneline if I didn't comply with his requirements. I can see how manipulative these callers can be to vulnerable people.

If you receive a call such as this, please do not give the callers any information. If they claim to be your network, don't tell them who you are with.

Your network providers (if like mine) will send you lots of emails and letters. If there is an offer available, they will send you a genuine communication.

Please be on your guard and send this information to anyone who you think will benefit from it.

Sorry for the long email!

Kind Regards

Nathan



Message Sent By

Nathan Stuart

(North Yorkshire Police, PCSO, North Yorkshire)